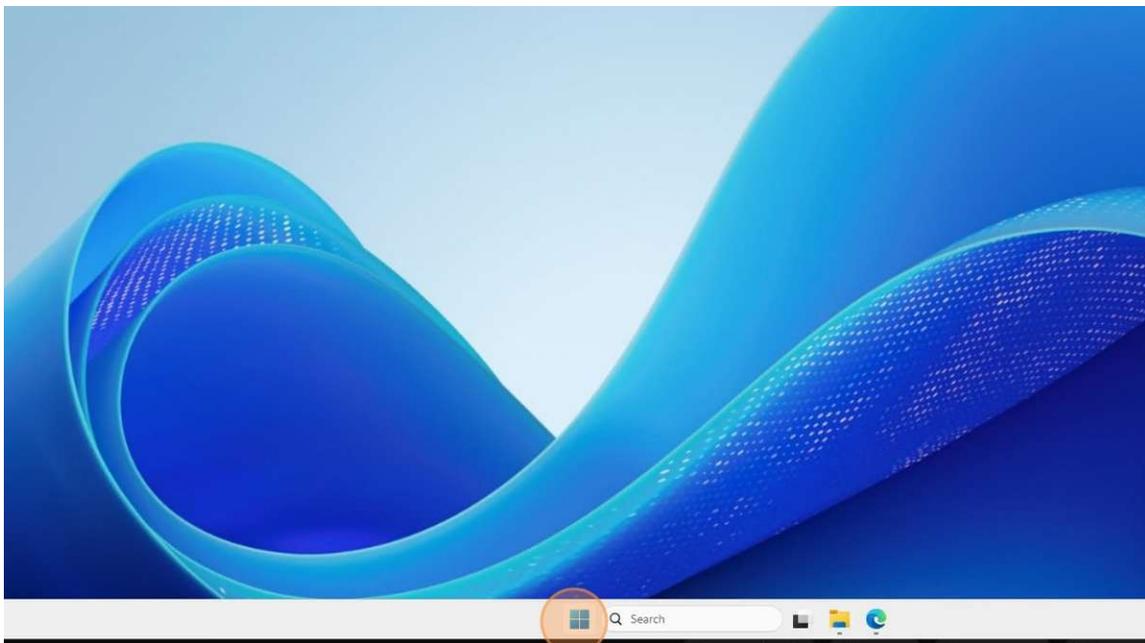
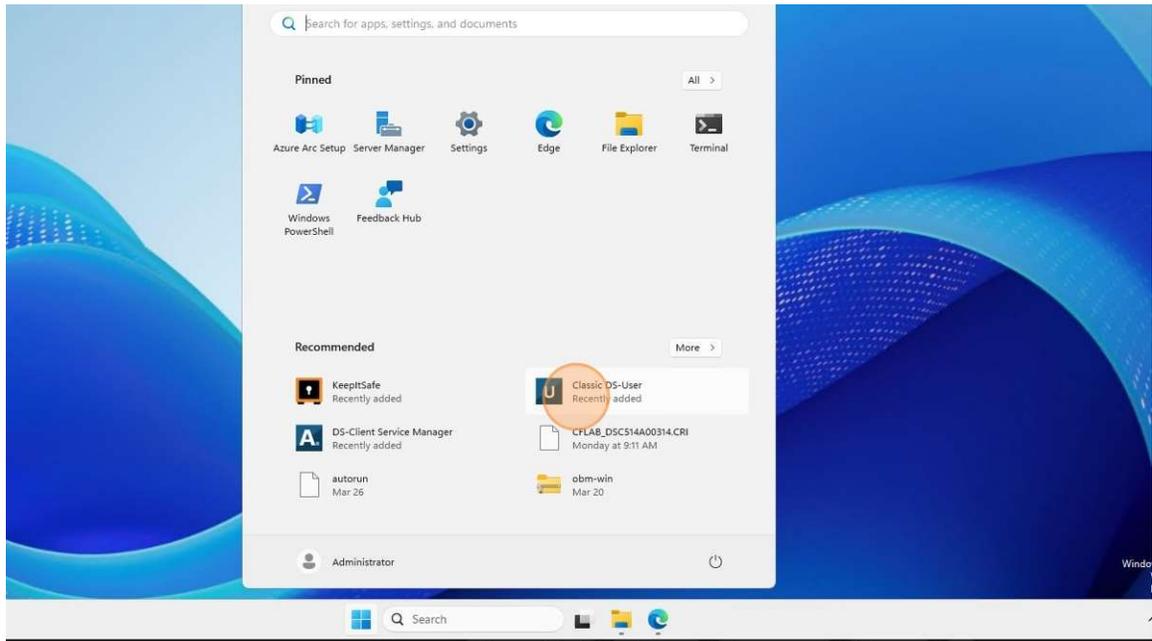


Asigra How-To: Change Ds-system connection information

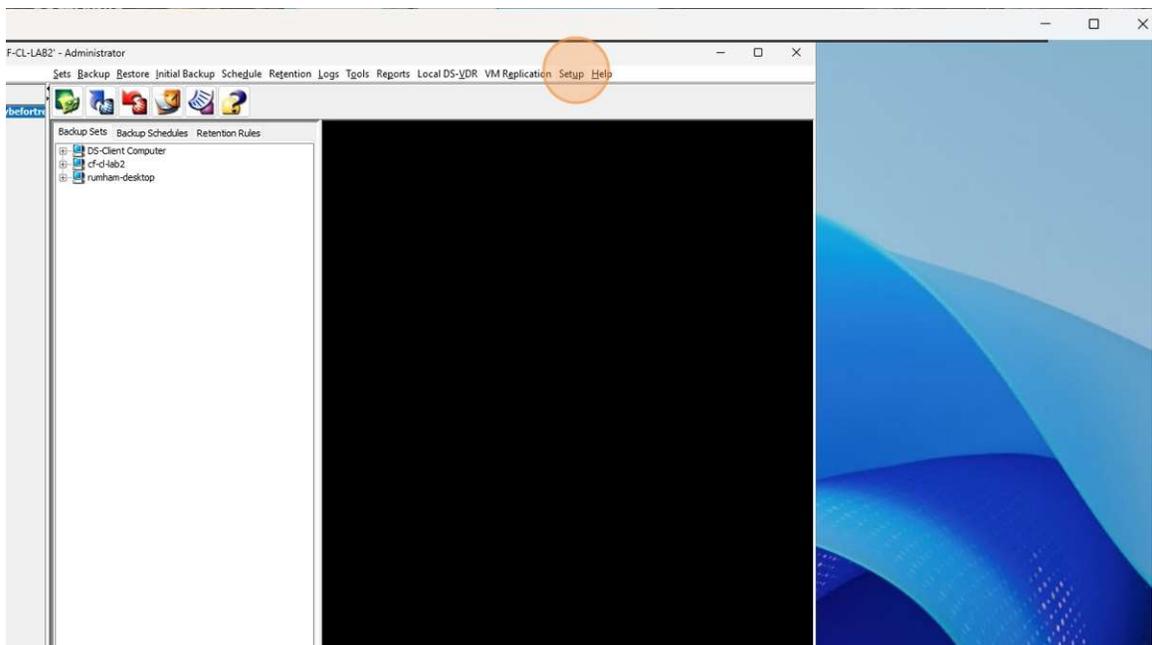
This guide provides clear, step-by-step instructions for updating the ds-system connection information in Asigra. By following this guide, users can quickly resolve connectivity problems and resume their backups with minimal disruption, making it an essential resource for efficient data management.

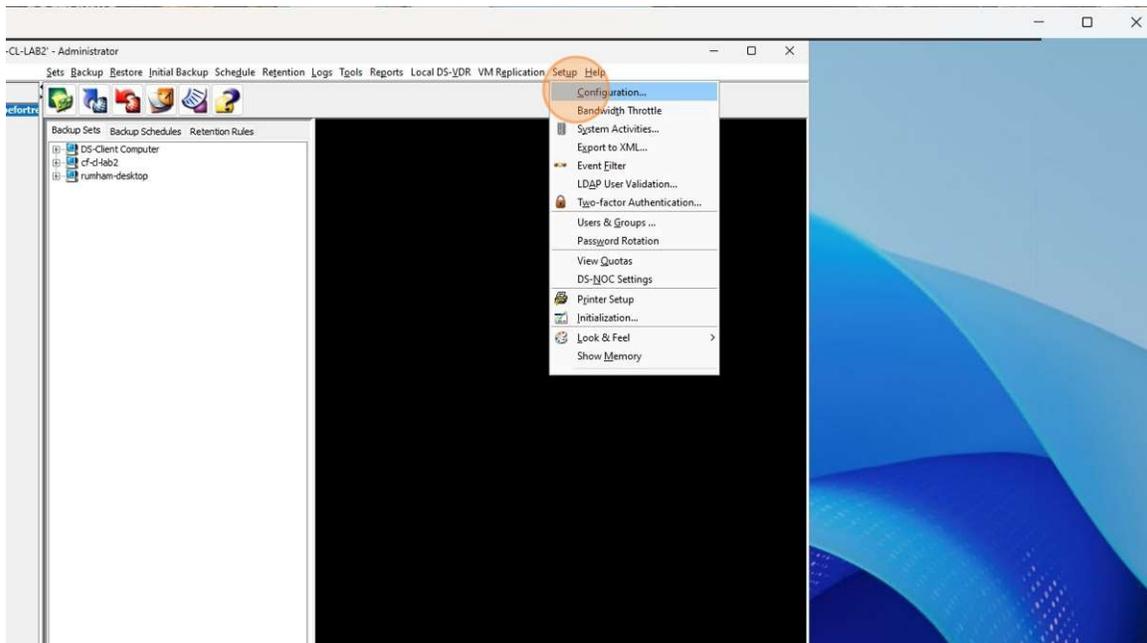
1. Go to Start --> Open Classic DS-user



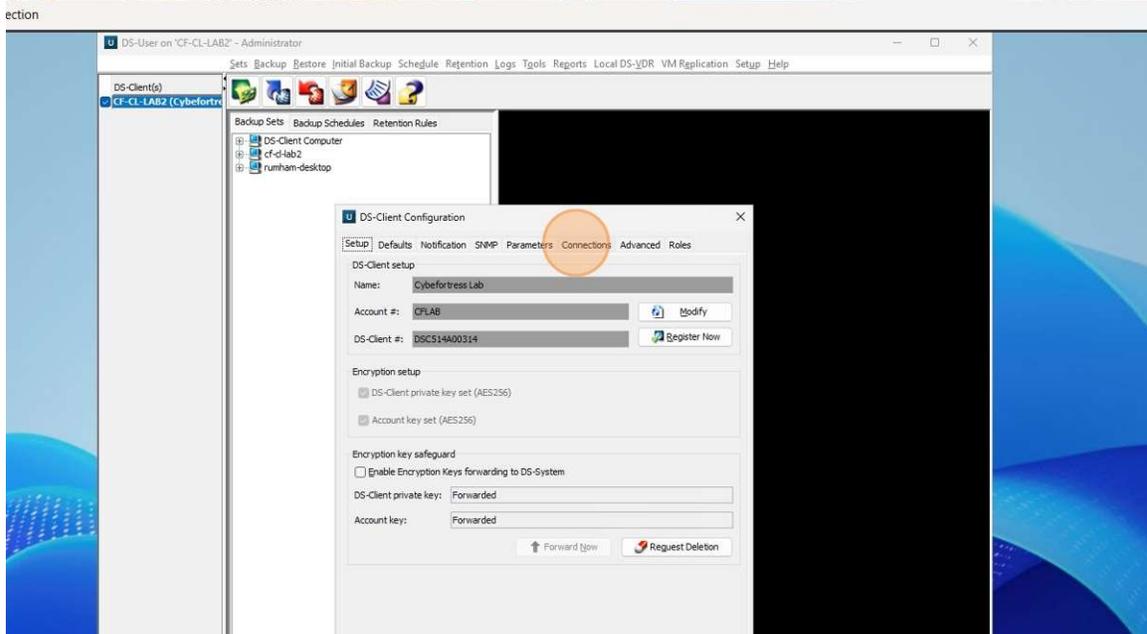


2. Go to Setup --> Configuration

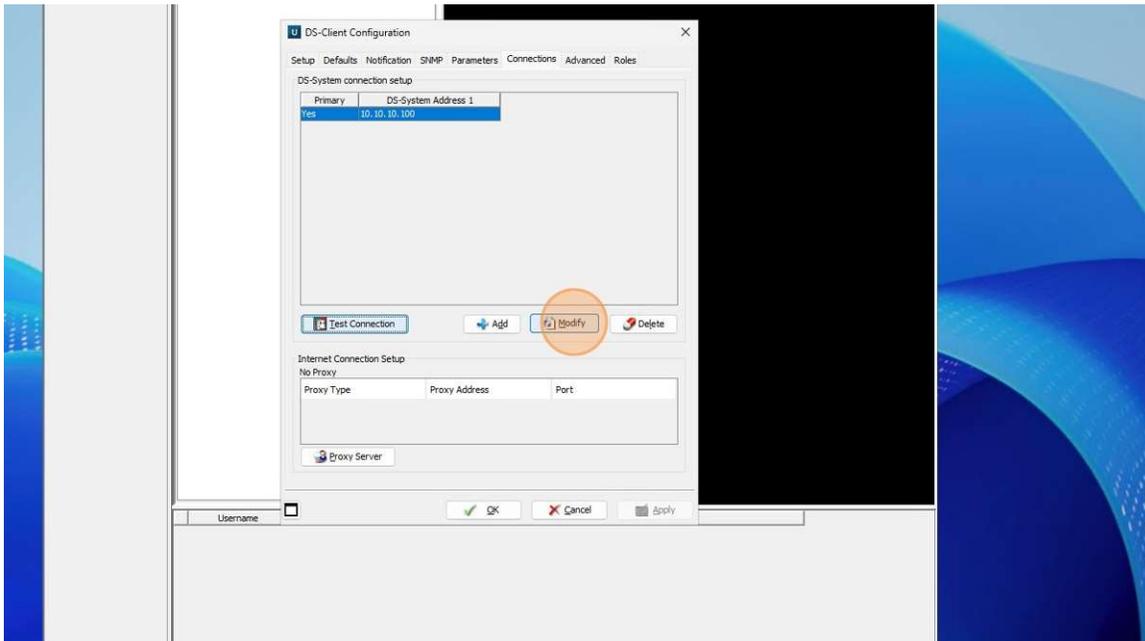




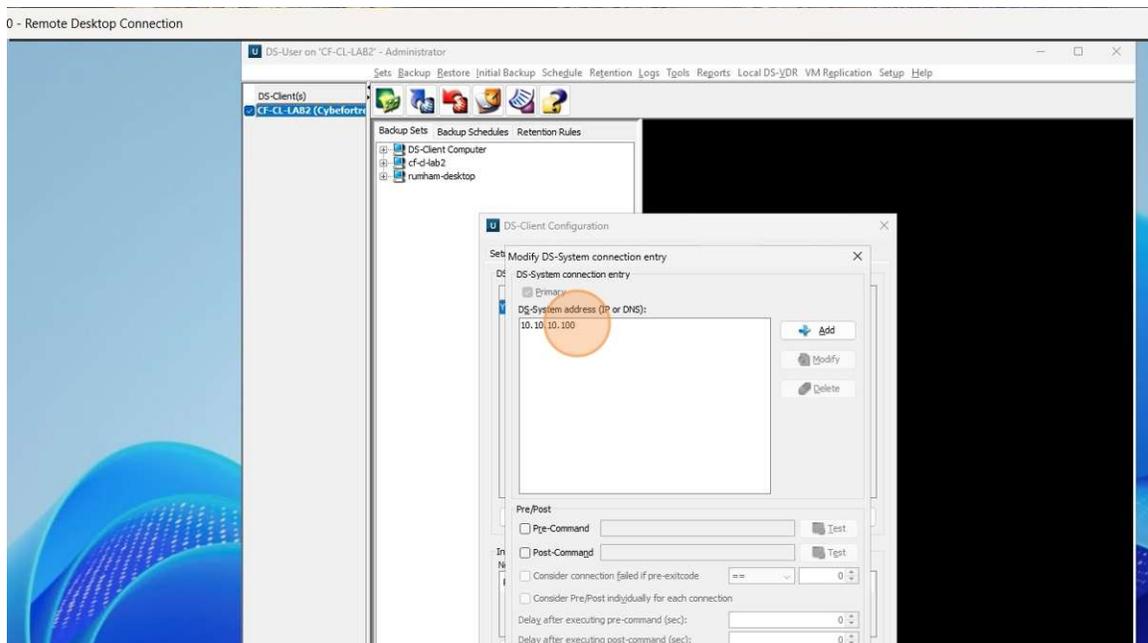
3. Go to Connections

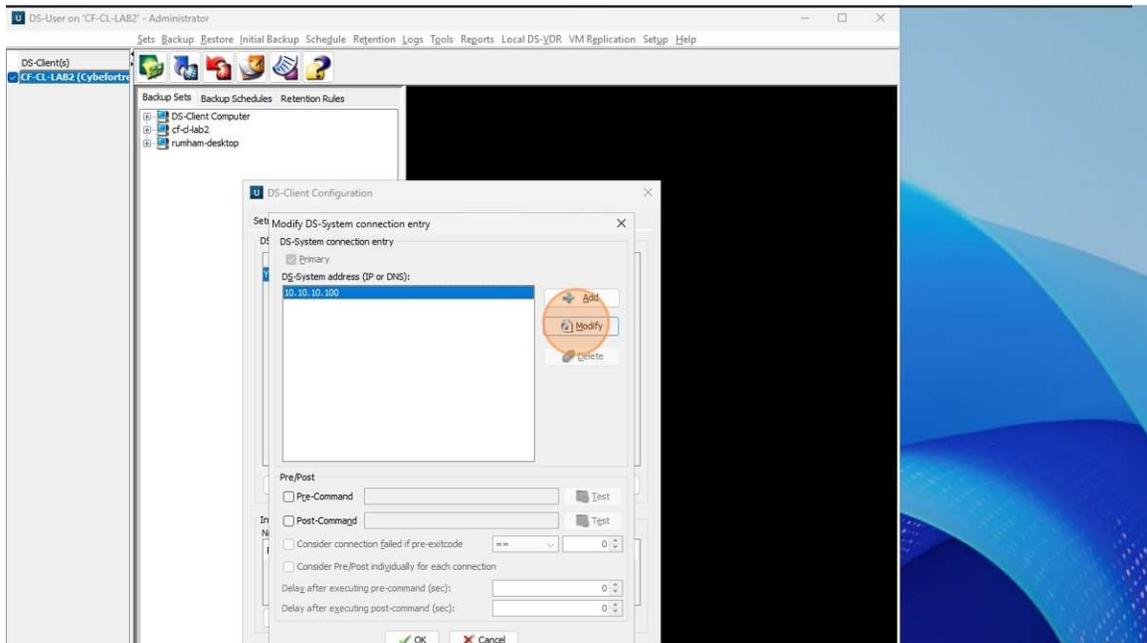


4. Click Modify

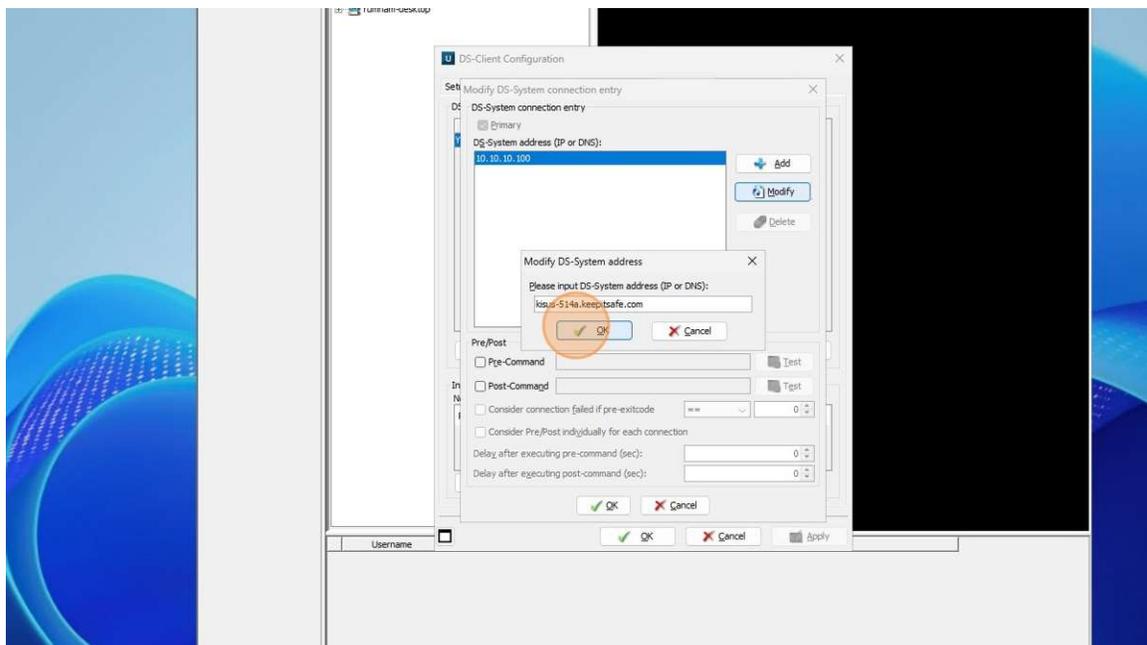


5. Select the current ds-system address and click modify

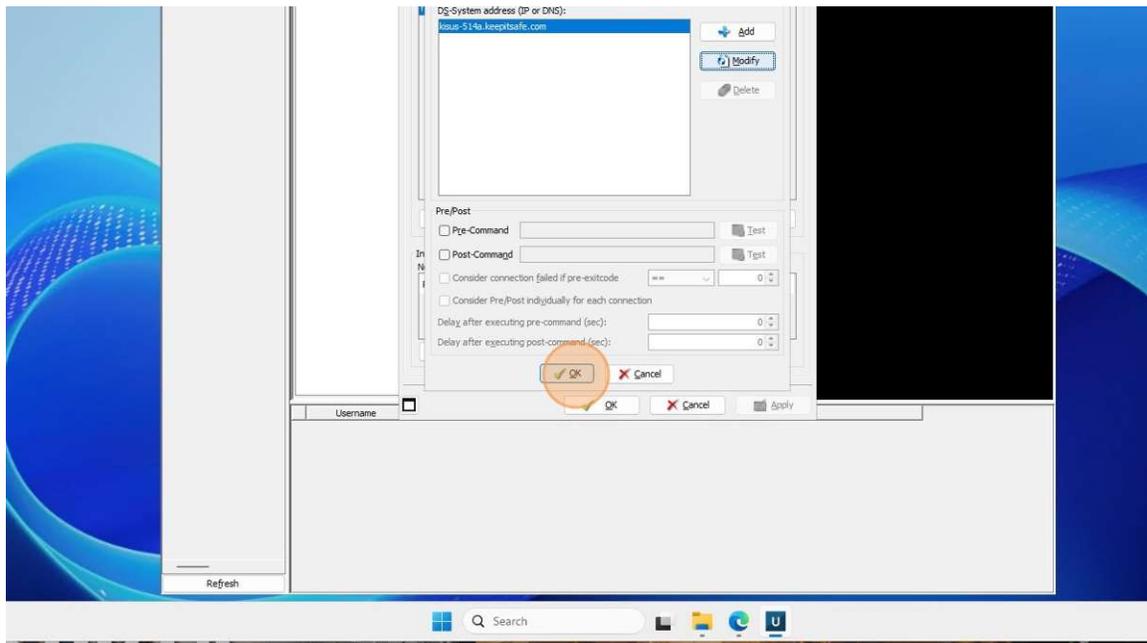




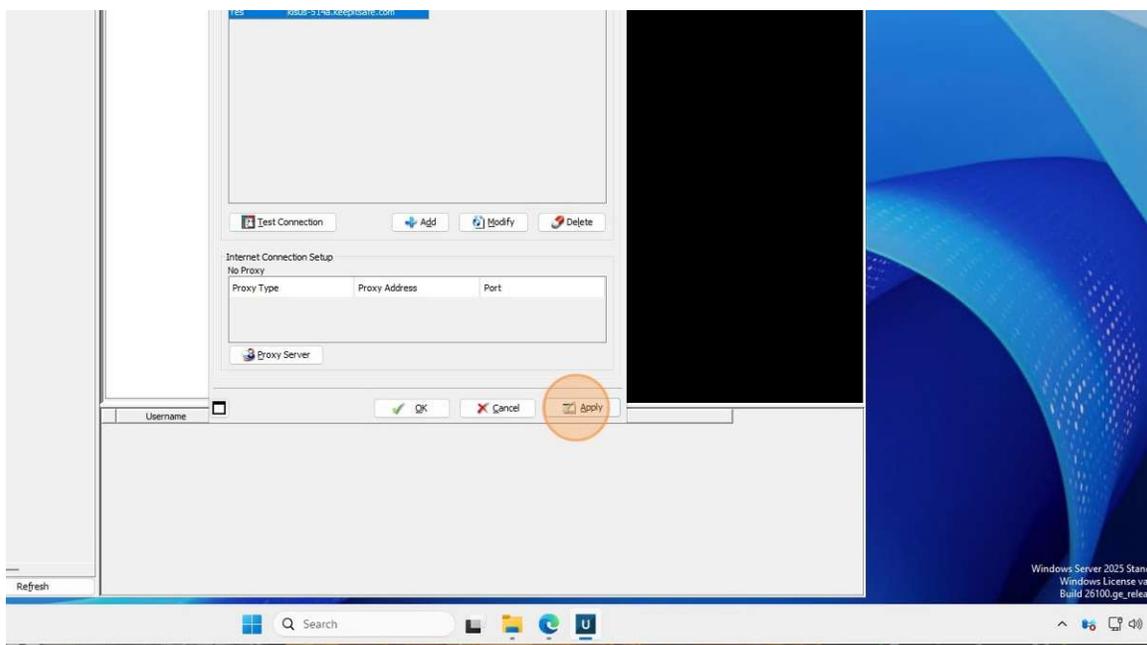
6. update the information to the new or correct ds-system address and click ok



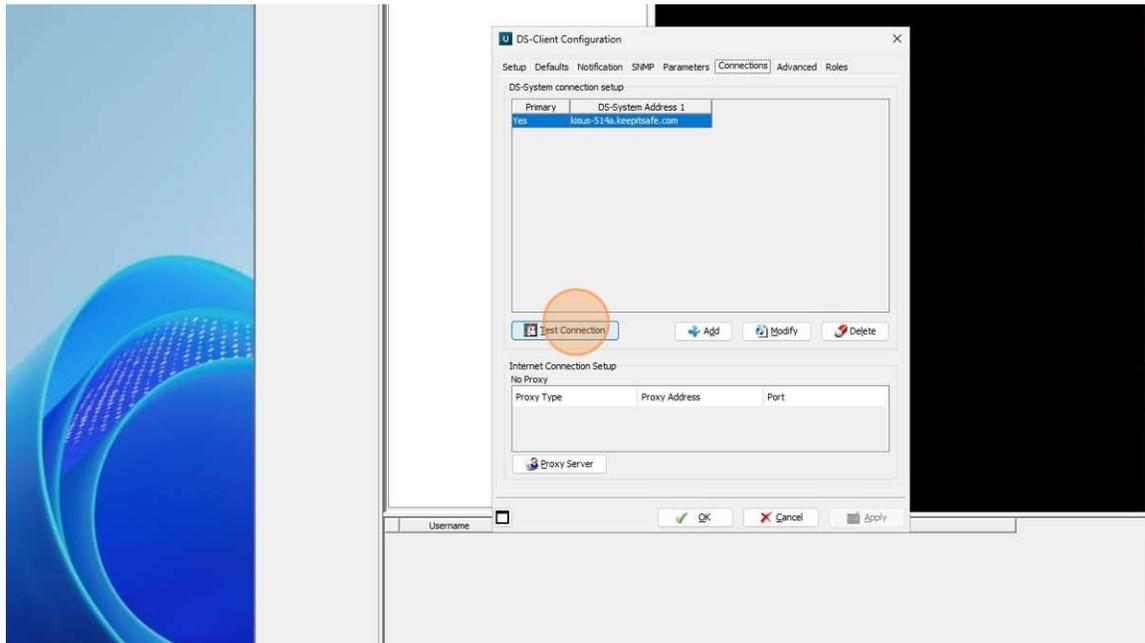
7. Click ok again.



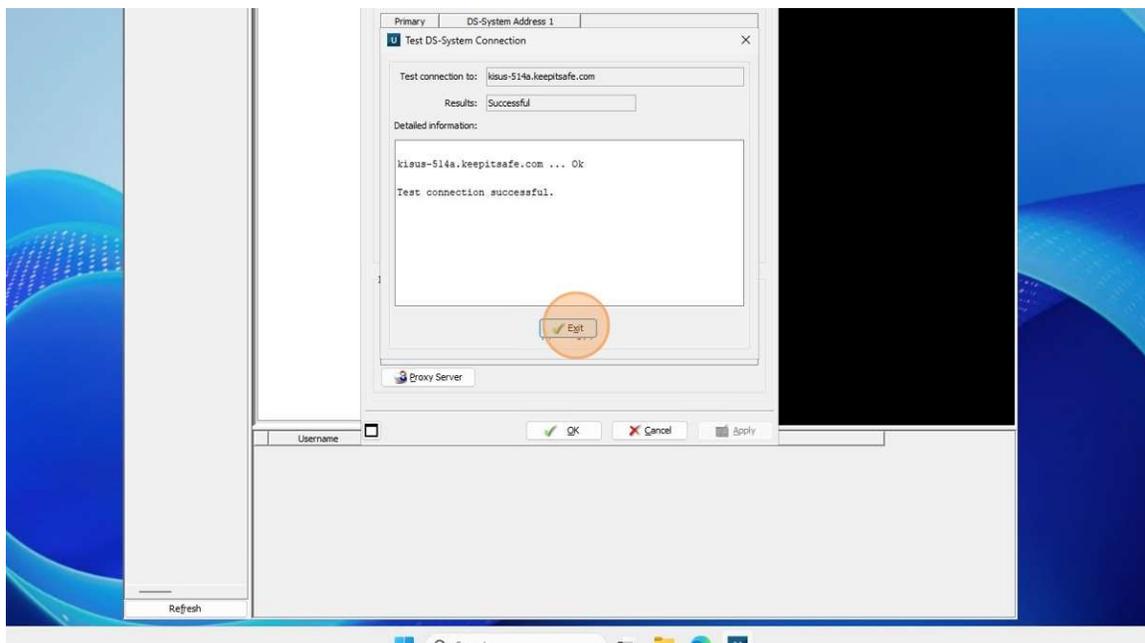
8. Click apply



9. Click test connection to ensure connectivity.



10. Click exit once connection is successful.



If you are still receiving failed connection tests after updating ds-system address information. You may want to ensure your firewall is allowing traffic to the ds-system using port 4401. If you are still having issues, please reach out to CyberFortress Support to further assist with troubleshooting the issue.

11. Click ok once you have a successful connection test. Your backups should resume with the new connection information.

