

## Asigra How-To: Change Ds-system connection information

This guide provides clear, step-by-step instructions for updating the ds-system connection information in Asigra. By following this guide, users can quickly resolve connectivity problems and resume their backups with minimal disruption, making it an essential resource for efficient data management. 1. Go to Start --> Open Classic DS-user





Q bearch for apps, settings, and docume	nts	
Pinned	All >	
Azure Arc Setup Server Manager Settings	C File Explorer Terminal	
Recommended ReceptiSafe Recently added	More > Classic DS-User Recently added	
A. DS-Client Service Manager Recently added autorun Mar 26	CrtAB_DSC514A00314.CRI Monday at 9:11 AM	
Administrator	ථ	Wind
Q Search	🖬 📮 🤤	

2. Go to Setup --> Configuration







3. Go to Connections

ection								
	DS-User on 'CF-CL-LAB	2' - Administrator					- 🗆 🗙	
		Sets Backup Restore	nitial Backup Schedule	Retention Logs Tools Report	rts Local DS- <u>V</u> DR VM R <u>e</u> plica	ition Set <u>up H</u> elp		
	DS-Client(s)	🚱 🍓 🍢	3 🚳 🤰					
		Backup Sets Backup Sc	hedules Retention Rules					
		DS-Client Comput     Cf-d-lab2     Turnham-desktop	er					
			DS-Client Configura	ation		×		
			Setup Defaults Notific	cation SNMP Parameters Con	nections Advanced Roles			
			DS-Client setup					
			Name: Cybefor	rtress Lab				
			Account #: CFLAB		🙆 Modify			
			DS-Client #: DSC514	4A00314	Register N	ow		
			Encryption setup					
			🔝 DS-Client private i	æy set (AES256)				
			📳 Account key set (/	4ES256)				
			Encryption key safegua	ard				
			Enable Encryption	Keys forwarding to DS-System				
and the second			DS-Client private key:	Forwarded				
			Account key:	Forwarded				
				Torward Forward	Now SReguest Deleti	on		

4. Click Modify



	U DS-Client Configuration	×	
	Setup Defaults Notification SNMP Parameters Connections Advanced Roles		
	D5-5-ystem cornection setup Primary D5-5-ystem Address 1 Yes 100.100.100		
	Internet Connection	te	
	Proxy Type Proxy Address Port		
Usemame	- Cancel 📷 à		

5. Select the current ds-system address and click modify

- Remote Desktop Connection				
DS-User on "CF-CL-L	AB2" - Administrator			- 🗆 X
	Sets Backup Restore	nitial Backup Schedule Retention Logs Tools Reports Loca	I DS- <u>V</u> DR VM Replication	Setup Help
DS-Client(s)	- 🚱 🌄 💊	3 🚳 🤰		
	Backup Sets Backup Sc	nedules Retention Rules		
	DS-Client Comput     Gf-d-lab2     Tumham-desktop	8		
		DS-Client Configuration     Set Modify DS-System connection entry     DS-System connection entry     DS-System connection entry	×	×
		DS-System address (IP or DNS): 10.10 10.100	Add	
			Modify	
			Ø Delete	
		Pre/Post	The second second	
		Deut Ground	ing Test	
		N Post-Commago		
		Consider connection galed if pre-exitcode	~ 0	
		Delay after even iting pre-command (rec)-	0.2	
		Delay after executing post-command (sec):		

## CyberFortress



6. update the information to the new or correct ds-system address and click ok



7. Click ok again.



		DS-System address (IP or DNS): Kous 514a, keeptballe.com	Add	
	in N I	Pre-Post Pre-Command Pre-Command Pre-Command Pre-Standar connection field if pre-exitcode Consider Pre-Post indigdually for each connection Delay after executing post-command (sec): Delay after exec	Test     0.0     0.0     0.0	
Refesh	Username	Q Search		

8. Click apply

Username	If NUEL-23-93-AK4QHOADE.Com     Image: State of the state of t	
Refresh	📲 Q. Search 🕒 📮 💽 🛄	Windows Server 2025 Stand Windows License val Build 2610.ge_releas C C V C V

9. Click test connection to ensure connectivity.



DS-Client Configuration     X Setup Defaults Notification SMMP Parameters Connections Advanced Roles DS-System connection setup
Primary DS-System Address 1
Yes Nour's Nucestad Com
Proxy Type Proxy Address Port
C CK K Carcel M Apply

10. Click exit once connection is successful.

	Primary         DS-System Address 1           Image: Test DS-System Connection         X           Test connection to:         Issue-S14a.keepitsafe.com           Results:         Successful           Detailed instruction         Detailed instruction	
	kisus-514a.keepitsafe.com Ok Test connection successful.	
	Proxy Server	
Username	Cencel dopy	

If you are still receiving failed connection tests after updating ds-system address information. You may want to ensure your firewall is allowing traffic to the ds-system using port 4401. If you are still having issues, please reach out to CyberFortress Support to further assist with troubleshooting the issue.



11. Click ok once you have a successful connection test. Your backups should resume with the new connection information.

Usern	me	
	🔒 Q Search	